



An Update from the CEO Regarding Our COVID-19 Plan

With the health and safety of our customers and staff in mind, and consistent with recommendations from the CDC and State and Local governments concerning COVID-19, we are making some temporary adjustments to our banking operations. As of Thursday, March 19th, our banking offices in Bourbonnais, Champaign, Clifton, Danville, Savoy and Watseka will be operating as drive-up only facilities until April 7, 2020. The lobby and drive-up of our banking office in Hoopston will remain open via their protective walk-up window. Most banking transactions, including opening or closing a Certificate of Deposit can be accomplished through our drive-up. Or, if you would prefer, call your local Iroquois Federal banking office and let us know what we can do for you. We're here to help.

With Online and Mobile Banking you can check your balance, transfer funds, and pay bills. You can also deposit checks and manage your debit card with Mobile Banking. You can enroll in Online Banking through our website at www.iroquoisfed.com. After enrolling in Online Banking, you will be able to download our Mobile Banking App and enroll your mobile device. Again, please do not hesitate to call with any questions or assistance with enrolling.

Our ATMs are available for cash withdrawals. As a member of the Allpoint Network, your Iroquois Federal Debit Card gives you access to more than 50,000 ATMs with no service charge. A list of Allpoint locations is available through our website. If you don't have a debit card, contact any Iroquois Federal Customer Service Representative to order one.

At Iroquois Federal, we believe that it is in the best interest of the communities we serve to be proactive in helping to reduce the spread of COVID-19 and to continue to provide the financial services you rely on. Although our lobbies are closed, we are still open, operating and prepared to serve you. We appreciate your business and your continued confidence, and want to reassure you that you will continue to have uninterrupted access to your account information and the ability to complete your banking transactions.

Please continue to monitor our website for updated information and never hesitate to call your local Iroquois Federal office or our main Customer Support line at 815-432-2476.

We face today's challenges as partners, with a common commitment to good health and financial stability for all of us. As strong partners, we will meet those challenges together. To be continued.....

Sincerely,
Walter "Chip" Hasselbring III
President and CEO